



Consumer Relations



Who We Are

Felsberg Advogados is a full-service law firm founded in 1970 and defined by its ability to combine experience, tradition and excellence with efficient, fast and focused service, offering innovative solutions in a constantly changing world.

The combination of individual, joint and complementary values, with a tradition established over five decades of service, means that we have a broad and all-encompassing vision that meets the current and future legal requirements of all our clients, from the biggest corporate groups to the freshest of startups.

This is what makes us unique, different and prepared.

Our History

Founded by Thomas Felsberg, the firm has always had an innovative spirit at the core of everything it does.

Long before we were recognized as pioneers in judicial restructuring, we were one of the first firms to advise on aviation financing and contribute to the development of project finance and venture capital in Brazil.

We are always attuned to the market and new areas of law.

The firm has formed multidisciplinary internal centers of studies focused on predicting future demands of our clients.

More than service providers, we are partners.

Spirit of **innovation**
at the core of
everything we do





Our Principles

Social Responsibility

We are committed to contributing to a better world through social actions and the creation of values. We believe that community empowerment is essential for humanitarian growth, from the conception of social responsibility to the design of comprehensive support of projects with a vision of the future, following the needs of the regions in which we operate.

We are committed to ethics in the provision of our services and we dedicate our efforts to topics that are linked to the challenges of society, supporting social, cultural and educational projects. We strongly encourage our team to be involved in social responsibility programs.

Diversity

Diversity is a part of the Brazilian people. Difference makes us unique, and every culture and outlook on life must be included in society.

In 2019, **Felsberg Advogados** created the Diversity Committee, **DiversiFeA**, seeking equality for all. There are currently three affinity groups: **EquiFeA** with a focus on gender equality; **FeA Racional** that discusses racial equity; and **Pride to Be FeA** which fights for the rights of the LGBTQIAP+ community.

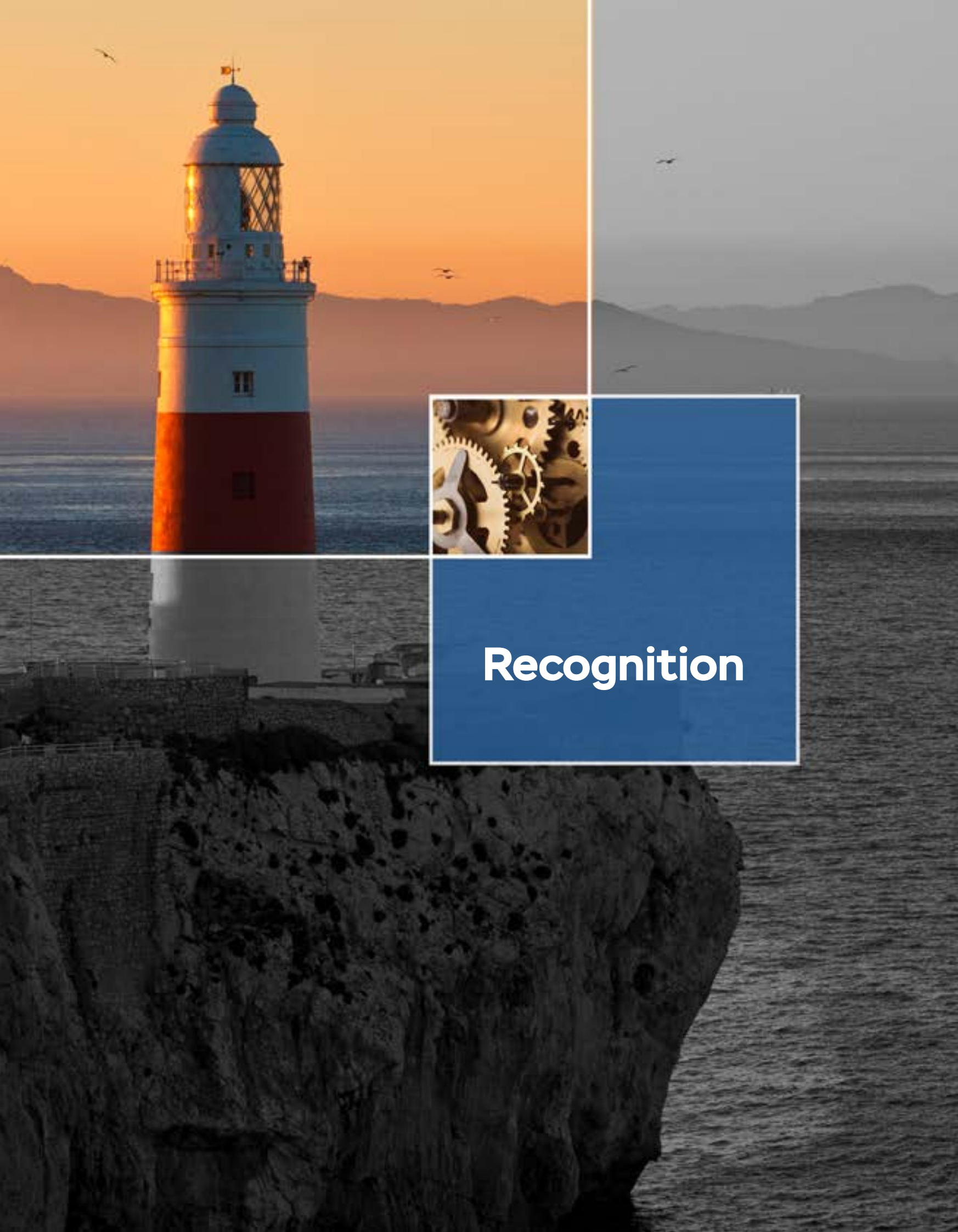
The Committee aims to promote initiatives and regular events to raise awareness and encourage reflection on relevant and necessary topics for a more respectful society.



Practice Areas



- Advertising, Marketing and Media
- Agribusiness
- Antitrust
- Aviation
- Banking and Finance
- Capital Markets
- Commercial Contracts
- Compliance
- Consumer Relations
- Corporate and M&A
- Data Protection and Technology
- Dispute Resolution
- Electric Power
- Environment, Sustainability and Waste
- Fashion
- Fintech and Payment Systems
- Governmental Relations
- Immigration
- Infrastructure
- Innovation, Startups and Venture Capital
- Intellectual Property
- Labor and Employment
- Life Sciences
- Maritime
- Natural Gas
- Oil and Gas
- Privatization
- Public and Regulatory
- Real Estate
- Sanitation
- Sports and Entertainment
- Tax
- Telecommunications
- Transformation, Restructuring and Insolvency
- White-Collar Crime and Corporate Investigations



Recognition





Consumer Relations



With the Consumer Protection Code in mind, we negotiate and draft contracts for goods and services destined for consumption. We are able to provide clarifications to the Bureau of Consumer Protection (Procon), the Public Prosecutor's Office and the press, as well as arrange training within companies. We also assist clients in the filing of suits, in the elaboration of defenses and appeals, and in the procedural follow-up before the Procon, Consumer Protection Agencies, Public Prosecutor's Office, Special Civil Courts and Ordinary Courts.



Partner



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Practice Areas: Consumer Relations / Dispute Resolution / Maritime

Marcus is head of the Dispute Resolution Department, with extensive experience of complex national and cross-border litigation and arbitration in a number of areas of civil and commercial law, including shipping and aviation. He has acted as co-counsel and expert witness in cross-border matters in New York, London, Houston, The Bahamas and Canada.

Marcus taught law for seven years, has been part of the Roman Law Research Group of the Law School of the University of São Paulo (1995-2002) and of the Teaching Assistance Program of the same University (2000-2002), and was a visiting researcher at the “Istituto di Diritto Romano” of the School of Law of the University of Rome I – “La Sapienza” (2003). Marcus is recognized by The Legal 500, Chambers and Partners, Who’s Who Legal and Benchmark Litigation.



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